

Privacy Policy

Effective Date: January 1, 2025

Education Service Center, Region 17 values your trust and is committed to protecting your privacy. This Privacy Policy explains how we collect, use, and safeguard information when you visit our website, esc17.net, and any related services.

1. Information We Collect

Personal Information You Provide

Examples include your name, email address, phone number, organization, or job title when you register for professional development sessions, sign up for newsletters, complete forms, or contact us.

Automatically Collected Information

Our website and hosting platform may collect technical information such as:

- IP address
- Browser type and version
- Device type and operating system
- Pages visited and time spent on the site
- Cookies and similar tracking technologies (used for functionality and analytics only)

2. How We Use Information

We use the information collected for purposes including:

- Registering you for trainings, workshops, or events
- Communicating with you about ESC17 services and updates
- Improving website functionality and user experience
- Ensuring site security and performance
- Meeting legal, regulatory, or reporting obligations

ESC17 does not sell or rent personal information to third parties.

3. Information Sharing

With Service Providers (including EZTask)

Our website is hosted and supported by EZTask, a service provider that assists ESC17 with website functionality, communications, and security. EZTask processes certain technical and registration data on our behalf solely for the purpose of delivering these services and is contractually obligated to safeguard your information.

As Required by Law

We may disclose information to comply with legal obligations or valid government requests.

4. Cookies and Tracking

Our website may use cookies and similar tools to:

- Enable site functionality
- Store your preferences
- Analyze site usage to improve services

You can manage cookie settings in your browser. Disabling cookies may affect certain features of the site.

5. Data Security

ESC17 and its service providers implement administrative, technical, and physical safeguards to protect information from unauthorized access, disclosure, or misuse. While no system can guarantee 100% security, appropriate measures are taken to safeguard your data.

6. Children's Privacy

ESC17's website is designed primarily for educators, administrators, and community members. We do not knowingly collect personal information from children under 13. If you believe a child has provided personal information, please contact us so we can take appropriate action.

7. Links to Other Websites

Our site may include links to external websites. ESC17 is not responsible for the content, security, or privacy practices of third-party sites.

8. Your Choices and Rights

You may:

- Update or correct personal information you have provided
- Opt out of non-essential communications (such as newsletters)
- Request deletion of your personal information, subject to applicable legal obligations

To make a request, please contact us using the information below.

9. Updates to This Policy

We may update this Privacy Policy from time to time. Changes will be posted on this page with a new Effective Date.

10. Contact Us

Education Service Center, Region 17
Attention: Technology Department
1111 West Loop 289
Lubbock, TX 79416
Phone: 806-792-4000